

Frequently Asked Questions for ECO Camachigama Inc.

Q. Where are you and how do I get there?

A. Our main fishing camps are located on **Gross Ile** which is an island in the middle of lac Camachigama, approximately 2 hours east of Louvicourt, Qc. on highway 117. We also have several drive to outpost camps used for fishing on interior lakes and hunting.

Please refer to our printable directions for information on how to get here.

Q. How do we get to the island?

A. You will **call the main office** of the lodge at (819) 737-8626 when you turn off of highway 117. We then know to pick you up at the landing/parking area with our barge in 2 hours. The boat ride from the landing to the island will take approximately 15 mins and is a great way to begin relaxing and enjoying the lake. Please pack your gear in **waterproof bags** as the weather for the boat ride is not always sunny!

Q. What's included and What do I need to bring?

A. Each cabin is fully equipped with full kitchens incl. dishes, pots and pans. We also provide toilet paper, dish soap, dish cloths and drying towels.

For everything else, please refer to our various "What to Bring lists" to assist with your packing/planning.

Q. Is there a store on site and what is available?

A. We have a small tackle shop where we sell some fishing gear and worms when available.

Q. Is there power and running water?

A. Yes, our power comes from a diesel generator which runs from **7am to 11pm daily**. Hot and cold running water is also available during these times as the pump runs off power from the generator. Please equip yourselves with flashlights, candles, batteries for CPAP machines etc for the night time hours when the generator will be shut down.

Q. Are there any size or other restrictions for fishing?

A. Yes! We have implemented a Fishery Management Plan for lac Camachigama to make what is already one of Quebec's finest lakes even better! For example:

Walleye: limit of 6 per licensed angler per day to a total of 6 at any one time. Slot size of 14-21" (35.5 cm – 53cm).

Northern Pike: limit of 6 per licenced angler per day to a total of 6 at any one time. No size restriction in effect.

Sturgeon: Limit of 1 per licenced angler per stay with a minimum size restriction of 43” or 110 cm.

Q. How do deposits and final payments work?

A. **Payments**

Being a small business, the extra expense of processing credit cards is costly. **We do require, however, a credit card on file** to secure your reservation. Your deposit is due within **2 weeks** of reserving your package.

A 4% service charge will be added to all credit card transactions.

Deposits

All deposits are non-refundable. Deposits can be made by e-transfer or personal cheque and the remaining balance will be accepted by cash or etransfer **2 weeks** prior to arrival.

We ask for a 50% deposit with the option of payment plans on a case by case basis.

Cancellations

All cancellations must have a minimum of 30 days notice. This includes cancellations of an individual or group.

Tax/Licenses

Taxes, licenses and gratuities are not included in listed prices on the website.

Q. Communications?

A. We communicate by way of Satellite Internet phone on the island. Customers are welcome to use the phone for short calls but we ask for a “donation” to help cover our costs. Reception is GENERALLY good unless bad weather limits our satellite reception.

We do have free **WIFI** at the main lodge which now seems to be adequate for most communications with civilization.

Q. Do you have any housekeeping rules?

A. In order to protect our equipment and facilities we have come up with the following housekeeping rules.

Cabins

Cabins are expected to be left in an organized and clean condition at check out. There will be an additional \$100.00 charge for extra cabin cleaning.

Boats

Boats are also expected to be organized and clean at check out. There will be an additional \$50.00 charge for extra boat cleaning and any damage to boats/motors will be charged at an appropriate rate for repairs.

Pets

Due to safety and health concerns, we have a **NO PETS** policy.

Garbage/Recycling

Since we are remotely located on an island, the management of garbage and other waste can be a challenge. We ask clients to kindly take out their garbage and recycling with them to the municipal disposal site at km 4 on the Chimo rd. With your help in this regard, we can maintain our pristine wilderness environment.

Beverages

Please bring beverages in plastic or cans. No glass bottles please.

Undesirable Conduct

Owners/Management reserve the right to terminate any guests' stay or hunt at any time due to undesirable behaviour or improper conduct, without any refund.

- Q. Are there gas bbq's on site?
- A. Gas bbq's are provided at each cabin. We encourage you to bring your own 20lb propane tank or we rent propane tanks at \$20/night.

For all other questions or concerns, please don't hesitate to contact us at 613 285-7555 or 819 737-8656 (from mid May to mid Sept).